

CLIENT SERVICE SURVEY

We thank you for letting us help you with your legal needs. Please complete and submit this Survey by email to lirc@uw.edu OR by mail to: Federal Tax Clinic, University of Washington School of Law, William H. Gates Hall, Suite 265, P.O. Box 85110, Seattle, WA 98145-1110.

Our goal is to provide high quality, professional legal services to our clients. By answering this Survey you will help us find out if we are meeting our goal. The Survey should take about four minutes to complete.

Doing this Survey is voluntary. You do not have to tell us who you are. Whether or not you complete the Survey has nothing to do with our helping you in the future. Only a few reviewers in the Federal Tax Clinic will have access to your confidential answers; answers will not be released to anyone else.

1. How did you find out about the Federal Tax Clinic?

Comments: _____

2. The Federal Tax Clinic person(s) who helped you:

PLEASE ANSWER THE QUESTIONS BELOW BY SELECTING THE NUMBER THAT BEST FITS YOUR OPINION:

	Excellent	Good	Average	Fair	Poor
	1	2	3	4	5

3. Your experience with the Federal Tax Clinic overall was:

Comments: _____

	Excellent	Good	Average	Fair	Poor
	1	2	3	4	5

4. The service we provided you was:

Comments: _____

	Excellent	Good	Average	Fair	Poor
	1	2	3	4	5

5. We explained your legal options and allowed you to make decisions:

Comments: _____

